

# Collective Home Store

## Returns Form

If you wish to return your item please follow our guide below -

1. Please contact us within 7 days of receiving your order if you would like to make a return. Email: [info@collectivehomestore.com](mailto:info@collectivehomestore.com), or Call: 01926 888 774
2. Returns postage costs are the responsibility of the customer. Please pack and return your item in its original unused condition along with this completed returns form to the address below, within 14 working days of receiving of your delivery. Any orders returned without a returns form or note to reference your order may not be refunded.
3. Please obtain your proof of postage as we cannot be held responsible for items lost or damaged in transit. On the safe arrival of your return, we will process a refund for the cost of the item.

**If your item has arrived damaged or is faulty:**

Please call or email Customer Services within 24hrs of receiving your delivery.

If emailing, please include photos of the damaged/faulty item. Please do-not return damaged or faulty goods without contacting us first, as we will be unable to refund your postage costs.

To view our full returns policy along with our terms & conditions, please visit our website: [www.collectivehomestore.com](http://www.collectivehomestore.com)

## Returns Address

Returns Department, Collective Home Store,  
37 Park Street, Leamington Spa,  
Warwickshire, CV32 4NQ

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Name

Order No

Item/s Returned

Reason for Return